

**Cool  
Farm®**

**Cool Farm Beginner &  
Intermediate Training  
Terms & Conditions**

## 1. General Information

1.1 These Terms and Conditions govern participation in training services (the "Courses") provided by the Cool Farm Alliance ("Provider") which are exclusively available to project users or members of the Alliance. The Cool Farm Certified Advisor Training is subject to separate Terms and Conditions, which can be accessed here.

1.2 By enrolling, participants ("Attendees") agree to comply with these Terms.

## 2. Course Description & Format

2.1 The Courses aim to introduce members and users of the Cool Farm Platform to its pathways and answer questions about data accuracy or how to leverage the platform effectively.

2.2 The Provider offers two types of online Courses each lasting **two hours**:

- a) **For Beginners:** A training designed for those just stepping into the world of the Cool Farm Platform. This Course aims to build a solid foundation in one specific pathway by completing an assessment step-by-step, guiding on what data is needed, explaining groupcodes, sharecodes, data aggregation, and answering emerging questions.
- b) **Intermediate Users:** A training for those who know the Cool Farm Platform and are seeking to refine their skills and explore the nuances of a specific pathway's data entry. Lessons learned, technical details and open questions can be discussed directly with the training team to ensure data entered is spot on.

2.3 Bespoke courses, including customised content and optional in-person sessions, may be arranged directly with the Cool Farm Training Team.

2.4. The standard training language is English. Courses in other languages (German, Italian, Spanish) may be requested during enrolment and is subject to the sole discretion of the Provider.

## 3. Fees & Payment

3.1 The standard Course fee is £1,022 + VAT for two hours (subject to annual increases) and can be adjusted depending on the training structure and length.

3.2 Payment is due within 30 days via credit or debit card.

3.3 Additional support beyond the Course is available at a rate of £150 per hour.

3.4 If more attendees join than originally registered for the Course, the applicable fees for additional attendees will be invoiced.

3.5 For bespoke and in-person training sessions, costs may vary based on location and requirements. All travel expenses and additional costs incurred shall be borne by the requesting company and will be quoted on case-by-case basis.

## 4. Refund Policy

4.1 Once the registration form is submitted, Attendees confirm their enrolment and fee payment obligation.

4.2 A refund is only available if cancellation is requested at least 72 hours before the Course start date.

4.3 No refund will be issued for cancellations made less than 72 hours before the Course, or for non-attendance.

4.4 The Course fee is fixed; no refunds will be issued for partial participation or early departure.

4.5 Any training budget allocated in advance by a company for courses delivered by the Provider must be utilised within 12 months from the date of allocation. Any unused funds after this period will expire or may be carried forward once by submitting a written request at least 30 days before the budget expiration. Approval is at the sole discretion of the Provider, and carried-over funds must be used within four (4) months of the new year.

## 5. Code of Conduct

5.1 Course recordings may not be shared, duplicated, or distributed to external parties or unregistered colleagues.

5.2 Those interested in the content must enrol as an Attendee of the Course or can contact the Cool Farm Training team for interest in training opportunities.

5.3 Certificates for participation in the Course may be issued upon request and will be sent via email.

5.4 Commercial use of the Cool Farm Platform is restricted to Cool Farm Alliance members. Consultants or advisors wishing to collaborate with companies and offer advice on the Cool Farm Tool as a service must ensure they do this in accordance with our license agreement, i.e. either they themselves or their clients are members of the Alliance. The Tool is free for farmers. The detailed terms for using the Cool Farm Tool are outlined in our [License Agreement](#).

## 6. Course Modifications

6.1 The Provider reserves the right to modify the Course schedule, content, instructors, or delivery method when necessary.

6.2 Any significant changes will be communicated to registered Attendees in advance.

## 7. Liability & Disclaimers

7.1 The Provider is not liable for indirect damages, including but not limited to, loss of income, business opportunities, or reputational damage resulting from Course participation.

7.2 The Course does not guarantee employment, financial gain, or specific business outcomes.

## 8. Governing Law & Jurisdiction

8.1 These Terms shall be governed by and construed in accordance with the laws of England and Wales.

8.2 Any disputes arising from or related to these Terms shall be subject to the exclusive jurisdiction of the courts of England.